



USING THE ONLINE MANAGEMENT SYSTEM AS A HOMEOWNER

Homeowner Portal

Bank of America | Short Sale | Borrower - Microsoft Internet Explorer

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Address www.bankofamerica.com/shortsale Go Links SnagIt

Bank of America Short Sale

Short Sale Processing

Welcome to the Bank of America Short Sale processing system.

Sign In

Email Address:

Password:

Login

For additional assistance (including resetting your pass 880-1232.

Secure Area

Privacy & Security

Done Internet

This is the home page where the homeowner accesses the short sale processing system.

After calling Bank of America at 1.866.880.1232, a password will be e-mailed to the homeowner. They will enter their e-mail address and password then click Login.



Short Sale Processing

Thank you for contacting Bank of America concerning your short sale request.

Click on the below links to update all of the necessary short sale information. These sections must be completed in the order that they are listed. Please know that any requested short sale information that is not provided timely may impact the final decision of your request.

- [Provide Initial Offer](#) ✓
- [Select Real Estate Agent](#) ✓
- [Provide Contact Information](#) ✓
- [Supply Hardship Reasons](#) ✓
- [Submit Financial Information](#) ✓

Property Information

Borrower
YPDY KULXTTU

Property Address
HOLLYWOOD, FL 33019

Borrower Status ?
Closing (Qualified)

Agent Status ?
Closing (Qualified)

The links on the left show the homeowner tasks.

NOTE: As the agent, you have the ability to complete the Provide Initial Offer and Select Real Estate Agent tasks within your version of the short sale processing system. Agents do not have the ability to complete the other tasks, which are the responsibility of the homeowner.



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- Provide Initial Offer
- Select Real Estate Agent
- Provide Contact Information
- Supply Hardship Reasons
- Submit Financial Information

Property Information

Borrower
YPDY KULXTTU

Property Address
HOLLYWOOD, FL 33019

Borrower Status
Closing (Qualified)

Agent Status
Closing (Qualified)

Agent
SS AGENT2
Phone: 555-555-5555
shortsaleagent2@spo.com

Messages

No Messages to Display

Once a task is complete, a check mark displays showing completion.

In the event that a customer does not have access to the internet, they should contact us to discuss how we can help them complete any critical homeowner tasks.

This site will enable you to assist in this short sale offer review. You will need to provide your financial information. Once your agent has reviewed your documents. The Bank of America Short Sale Agent will contact you with the next steps.

An overview of the requested information is available by clicking either clicking the "Help" link under the "Messages" section or the "Help" link under the "Property Information" section.



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- Provide Initial Offer
- Select Real Estate Agent
- Provide Contact Information
- Supply Hardship Reasons
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Property Information

Borrower
YPDY KULXTTU

Property Address
HOLLYWOOD, FL 33019

Borrower Status ?
Closing (Qualified)

Agent Status ?
Closing (Qualified)

Agent ?
SS AGENT2
Phone: 555-555-5555
shortsaleagent2@sbo.com

Property information displays on the right side of the page.

Homeowners are encouraged to work closely with their agent since they have additional insight into the loan status on their version of the short sale processing system.

For remaining questions, homeowners can call the Short Sale Support Team at 1.866.880.1232.

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Questions



Bank of America  **Home Loans**